

HDI Capital Area Local Chapter Meeting Minutes

May 21, 2008

<http://www.hdi-capitalarea.com>

rsvp@hdi-capitalarea.com

Topic & Speaker

Marketing your Help Desk

Sandra Seroskie – President, HDI Capital Area

Lunch and Networking 12:00 to 12:30

Meeting Called to Order

Sandy Seroskie called the meeting to order @ 12:35

Announcements

- Thank you to Amy Sheldon & Census Bureau for hosting.
- Officer Introductions
- VP Programs, Brian Farrell, announced the upcoming meetings
 - June 18th Annual Luncheon Cruise on the Potomac will \$30.00 a savings of \$13.00 rsvp to rsvp@hdi-capitalarea.com and an e-voice will be sent.
 - July 16th at the Pentagon for ITIL v3

Presentation

Sandra Seroskie

Carey International

President of HDI Capital Area

Presented Marketing your Help Desk

The presentation & templates may be downloaded at:

<http://www.hdi-capitalarea.com/down.html>

Closing & Survey Drawing

Drawing Winners

Leslie Flowers - \$15.00 Starbucks Gift Card

Robert Stanley - \$15.00 Starbucks Gift Card

Danita McCain - \$15.00 Starbucks Gift Card

Meeting Adjourned

Sandra Seroskie adjourned the meeting @ 2:00 pm